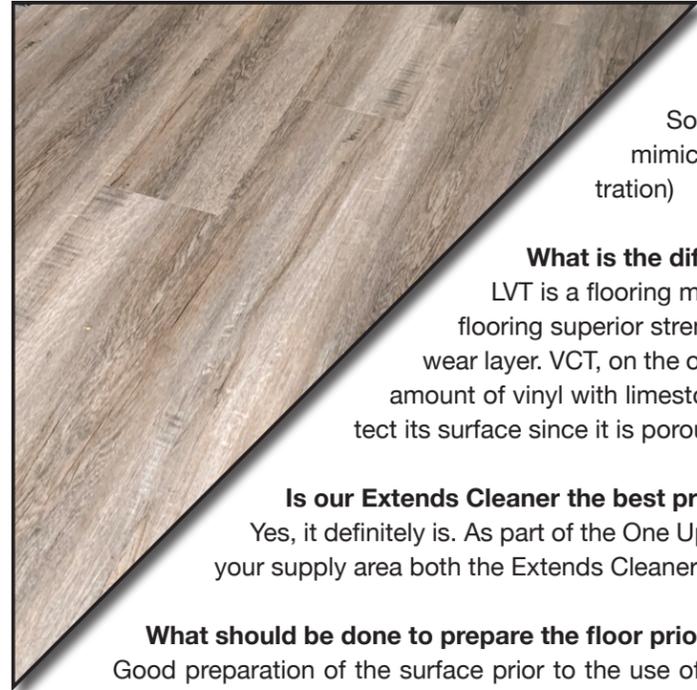


# One Up Extends Frequently Asked Questions



## How can I tell if my floor is LVT?

LVT is usually a rolled / sheeted product, much softer than VCT, and most likely does not have a glossy look. Sometimes LVT has an embossed (not smooth) surface to mimic the appearance of wood or architectural tiling. (see illustration)

## What is the difference between LVT and VCT

LVT is a flooring material comprised of 100% vinyl (which is what gives the flooring superior strength), a color or photographic film layer, and a protective wear layer. VCT, on the other hand, is a porous flooring option made up of a small amount of vinyl with limestone and other filler material. VCT must be coated to protect its surface since it is porous.

## Is our Extends Cleaner the best product to use prior to application of Protector?

Yes, it definitely is. As part of the One Up Extends LVT maintenance program, you should have in your supply area both the Extends Cleaner and Protector. They complement each other.

## What should be done to prepare the floor prior to applying Protector?

Good preparation of the surface prior to the use of the Extends Protector is important to achieve the best results. If possible, use Extends Cleaner for this step.

## What if the floor was previously coated with a floor finish? How does this change the floor prep prior to using our Extends Protector?

If you have applied conventional floor finish over the LVT floor to correct things like scratches in the top wear layer, you should top scrub or strip the finish and reapply a new coat of finish. After that, you can maintain the floor with the Extends Cleaner and Protector.

If floor finish was applied as part of a conventional floor care program, that defeats the purpose of LVT. LVT is designed to eliminate the need for a conventional strip and recoat floor finish program. You can strip the floor finish with Mega-Strip or Ultra-Strip. Make sure the floor is properly rinsed after stripping. You can then treat the floor like it is new LVT.

## If no microfiber is available, are traditional mops still ok to use for the application of the One Up LVT Protector?

Yes, you can use traditional mops, but will get much better results with a microfiber mop. Thin coats are best.

## How long should the Extends Protector last between re-coats?

Like any floor coating or finish product you would have on LVT or VCT flooring, having good cleaning practices will extend the life of the Extends Protector coats. The best floor care practices include: a strong entrance matting program; frequent (daily is best) wet-cleaning with mops or auto-scrubbers; and daily dry mopping / sweeping with micro-fiber dry-mops. The best floor care maintenance programs capture and remove floor soils & dirt on a daily basis. Extends Protector is easier, faster, and more cost-effective to apply than standard floor finish, thus regular applications dependent on traffic flow save time and labor versus a standard floor finish application and care.

## What floor types can the Extends Protector and Cleaner be used on?

Both are formulated for use on LVT but can be used on conventional VCT.

## Manufactured by:

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Phone 800-444-8900 • Fax 610-534-8912 • e-mail [sales@bullenonline.com](mailto:sales@bullenonline.com) • [www.oneupfloorcare.com](http://www.oneupfloorcare.com)

A large graphic featuring a black triangle. Inside the triangle, the words "ONE UP" are written in large, bold, white, sans-serif capital letters. Along the right edge of the triangle, the word "EXTENDS" is written in a similar font, rotated 45 degrees counter-clockwise. The background of the entire page is a close-up photograph of a wood-grain LVT floor.

**A better looking and longer lasting LVT floor at the lowest cost of maintenance**

**Luxury Vinyl Tile  
Care Products**

# EXTENDS Luxury Vinyl Tile Care Products

Luxury Vinyl Tile requires special products and procedures to protect its wear layer and yield the lowest cost to maintain it. The Extends products will provide a better looking, longer lasting floor at the lowest cost of maintenance.

**One Up Floor care is the original high speed floor care line developed back in the late 80's. The One Up line has evolved as the flooring surfaces have over the years. The One Up Extends products were developed specifically for the LVT products that are becoming more and more popular.**

**A- Protective Wear Layer**

**B- Print Layer (image)**

**C- Fill layer**

**D- Backing layer**

LVT Cross Section

VCT tile does not have a wear layer and that is why it needs a coating applied to prevent damage and achieve the level of gloss desired. LVT has a very thin "wear layer" so it is critical to keep the floor clean to prevent damage. The application of the One Up Extends Protector to the LVT will prevent damage to the wear layer.

If the LVT is damaged, you can then coat it with the One Up Matte Finish or for a higher gloss you can use the One Up Megatron.



**One Up Extends LTV Cleaner** is not just another neutral floor cleaner. Extends LTV Cleaner and its proprietary blend of surfactants, natural solvents and patented ingredients that clean the floor surface and leave behind a protective membrane that inhibits soil, dirt and other harmful materials from adhering to the surface. This makes the cleaning much easier each time it is used.



**One Up Extends LVT Protector** is not just a watered down acrylic floor finish. One Up Extends LVT Protector is a dual charge polymer technology that harnesses the positive and negative charges of the molecule so it exhibits unmatched adhesion to the LVT surface. The micro coating deposited adds additional protection to the wear layer and enables ease of cleaning. Use One Up Extends LVT Cleaner for general floor maintenance cleaning.



**One Up Extends Matte Floor Finish** is a quick and easy way to repair damaged surfaces that have scratches or abrasion to the wear layer. It is the perfect finish if you want to add a protective layer to your floor but not create a glossy floor that some may perceive as a slippery surface (gloss). It can be used on LVT or VCT tile floors.



If stripping or a deep scrub is required, use Ultra-Strip or Mega-Strip